



A LIFE-SAVING CONNECTION

Keith Osborn's Skilled Care Experience at CCMH

When Keith Osborn reflects on his experience at Crawford County Memorial Hospital (CCMH), one word rises above the rest: care. Following a complication after knee surgery performed at another facility, Keith found himself navigating unexpected pain, uncertainty, and fear. What he found at CCMH, however, was a team that listened, acted quickly, and treated him as more than just a patient.

"I felt like they really cared about me and my wife," Keith shared. "Everyone has been so kind."

Once admitted to CCMH Skilled Care, Keith experienced what coordinated, whole-person care truly looks like. From diagnostics to rehabilitation, every department worked together to support his recovery—both physically and emotionally.



"Keith was able to have a large group of providers assist his care throughout the hospital, from the radiology team to the ER provider, to skilled care here – incorporating providers, nurses, a social worker and the rehab team, all working to ensure that he could return home safely," said Jamie Gross DPT, CLT, CMT.

Keith noticed that dedication firsthand. Doctors, nurses, physical therapists, and support staff consistently checked in—not just on his medical status, but on how he was doing as a person.

"Jamie knows her patients – she took time for me," Keith shared.